

Monthly Direct Debit donation

I/we pledge a monthly direct debit donation from my/our nominated account. I/we request that the Royal Flying Doctor Service Tasmania arrange for funds to be debited from my/our nominated account at the financial institution detailed below according to the schedule specified below. I/we understand that these monthly donations will be debited from my/our nominated account on the 25th of every month.

☐ I/we authorise regular monthly donations of \$ from my/our nominated bank account

Name of financial institution:

Branch of financial institution:

BSB number:

Account number:

Name/s of account holder/s:

Signature 1: Date:

Signature 2: Date:

(If debiting from a joint account, both signatures are required)

Start Date: 25 / /

Initial terms of the arrangement

If you wish to enter into a direct debit arrangement with the Royal Flying Doctor Service, please sign and return this form to us. The direct debit arrangement will then commence, periodically debiting your nominated account for the agreed amount of your monthly donation. This agreement will continue until you choose to end it by notifying us in writing.

Drawing arrangements

Drawings will occur on the 25th of every month. Drawings due on a non-business day will be debited to your account on the next business day. We will give you at least 14 days notice when changes to the initial terms of the arrangement are made. This advice will state any changes to the initial terms. In the event of a direct debit being dishonoured, we will contact you.

Changes to the arrangement

If you wish to make changes to the drawing arrangements - including deferring a drawing, altering the schedule, stopping an individual debit, or suspending or cancelling the direct debit request - please contact us at least three working days prior to the next scheduled drawing date. For security reasons, a written request may be required to authorise changes.

Enquiries

Please direct all enquiries to the Royal Flying Doctor Service by phoning (03) 6391 0504 or emailing enquiries@rfdstas.org.au. All communication addressed to us should include your donor reference number which is printed on the letters/receipts we send you.

Confidentiality

All personal and financial information supplied to us will remain confidential, with the exception of that information provided to our financial institution to initiate the drawing to your nominated account.

Disputes

If you believe a drawing has been initiated incorrectly, please contact the RFDS on (03) 6391 0504. If we cannot substantiate the reason for the drawing, you will receive a refund for the disputed amount.

Thank you for choosing to support the RFDS with monthly donations.

Your ongoing support means so much to the Flying Doctor and the people we assist!



Royal Flying Doctor Service
TASMANIA