Royal Flying Doctor Service QUEENSLAND SECTION

THE

RFDS AMBASSADOR PROGRAM

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Frequently Asked Questions



RFDS Ambassador Program FAQs

Who can be an RFDS ambassador?

Anyone who shares a passion for the RFDS and is committed to improving the health and wellbeing of their community can become a RFDS Ambassador.

Whether you are a healthcare professional, a supporter of the RFDS or are someone who recognises the importance of providing equitable healthcare access to all Queenslanders, your support can make a real difference.

What are the expectations/how long do I need to commit?

As a RFDS ambassador, your role is to help raise awareness of the important work that the RFDS does, and to promote our services and programs. As one of our founding 2023 Ambassadors, your role will be active for 12 months.

Your advocacy and support can help to ensure that the RFDS continues to provide life-saving medical and equitable healthcare to those who need it most, no matter where they live. Following our inaugural year, each RFDS ambassadorship will run for a calendar year. Ambassadors will show their commitment through activities best suited to their knowledge, skills and availability – from community events and speaking opportunities to social media campaigns.

When do registrations open and close?

Expressions of interest to become a RFDS Ambassador remain open year-round.

Application intakes for the 2024 RFDS Ambassador Program will begin in September 2023 for new ambassadors to commence in January.

Is the RFDS Ambassadorship a paid position?

The RFDS Ambassadorship is a volunteer role.

Will I be required to travel?

Yes, some travel may be required to local community events and your local RFDS base.



Will I be reimbursed for out-of-pocket expenses?

Ambassadors will be reimbursed for reasonable out-of-pocket expenses discussed in advance.

Will I have to sign anything?

Ambassadors will be asked to sign an Ambassador Agreement and Code of Conduct to make sure you are clear about your role, what it involves and our responsibility to you. As a volunteer representative, you are free to leave at any time with written notice.

What tools will you provide to support RFDS Ambassadors?

You will be supported at all stages of your RFDS Ambassador journey. Ambassadors will be invited to attend a welcome orientation at your closest RFDS base to receive training and meet local staff. You will also receive regular information about local events and opportunities, a social media toolkit and direct access to our ambassador team for support and networking.

Do I need to live in Queensland to become an RFDS Ambassador?

While the RFDS Lighting the Way Ambassador Program is an RFDS (Queensland Section) initiative, we will consider applications from across the country. All applications are reviewed on a case-by-case basis, taking into consideration your skills, experience and commitment to the mission of the RFDS.

How do I apply to become an RFDS ambassador?

To find out more about becoming a RFDS ambassador, complete our Expression of Interest form via our <u>webpage</u>.

For all other enquiries, please email <u>ambassadors@rfdsqld.com.au</u>.

Why are we launching an ambassador program?

To bring us closer to the communities we serve, expand our reach and connect with the next generation of RFDS supporters.

Our organisation exists because of the ongoing support of regional, rural and remote Queensland communities. We are connected through our shared journey and enduring partnership. The program is an important part of the RFDS (Queensland Section) five-year community engagement plan and aims to elevate the RFDS's position in regional, rural and remote Queensland while reconfirming our commitment to our community.