

## Royal Flying Doctor Service – RFDS Radio Codeword Rescue Swag giveaway

### Terms and Conditions (Games of Chance)

- 1 By entering this promotion, you accept these Terms and Conditions.
- 2 Instructions and information on how to enter this promotion form part of these Terms and Conditions.
- 3 The promoter is Royal Flying Doctor Service of Australia (Queensland Section) Limited (ABN 80 009 663 478) of 12 Casuarina Street, Brisbane Airport QLD 4007 (“**Promoter**”).

### Eligible entrants

- 4 To be eligible to enter this promotion, you must be:
  - (a) an Australian resident over the age of 18 years; and,
  - (b) the author of the Entry Email.

### How to enter

- 5 The promotion will run from 11:00 AEST on 17/02/2025 and closes at 23:59 AEST on 24/03/2025 (“**Promotion Period**”).
- 6 To participate in the promotion, entrants must tune in to RFDS Radio Queensland between 11am and 2pm AEST each day during the Promotion Period.
- 7 Each week (Monday to Sunday) during the Promotion Period, RFDS Radio Queensland will announce a unique code word for that week. Entrants must record these code words to enter the draw.
- 8 To enter the draw, entrants must send the code word for that week, together with their name (first and last name) and postcode to [radio@rfdsqld.com.au](mailto:radio@rfdsqld.com.au) (Entry Email). Each weekly Entry Email must be received by the Promoter by 12:00am AEST of the Sunday of that week. Entries received after that time which contain the weekly code for that week will not be accepted.
- 9 Each weekly code word collected must be entered separately into a new Entry Email. Submitting weekly entries with the different weekly code word increases the chances of winning.
- 10 There will be five (5) winners in total, one winner for each week of the Promotion Period.
- 11 You will receive one entry into the promotion with each valid Entry Email. You may enter every week (using the unique code word for that week) but not enter the promotion more than once per week nor are entrants permitted to use multiple email accounts to submit entries on behalf of the same person.
- 12 All entries become the property of the Promoter and by entering you agree for your answer to the entry question to be shared across Promoter’s social media channels, including Twitter, Facebook, LinkedIn, and Instagram.
- 13 By entering you consent to receiving marketing and promotional email communications from the Promoter. You can unsubscribe at any time.

### Judging

- 14 This promotion is a game of chance.
- 15 A winner each week will be randomly selected from the pool of entries.
- 16 Each week’s winner will be announced on air the following Monday.

- 17 The Promoter may decline to accept any entry which, in its reasonable opinion, does not comply with these Terms and Conditions.
- 18 The Promoter's decision in relation to any aspect of the promotion is final and the Promoter will not enter into any correspondence regarding the result of the promotion.

#### **Prize and notification of winners**

- 19 The winner will receive:  
An Adventurer Rescue Swag.
- 20 Prizes are not transferable and cannot be taken as cash.
- 21 The winner will be contacted by email on the Monday following the week of each code word's broadcast.
- 22 To claim the prize, the winner must reply back to the email and provide proof of identification (matching the name given in the Entry Email) and address details for the distribution of the prize. Each winner has seven days from the winner confirmation email to respond.
- 23 If the Promoter is unable to contact the winner within seven days of being adjudged the winner, that winner will forfeit the prize and the prize may be awarded to another entrant.
- 24 The Rescue Swag will be delivered to the winner by post within 1 month after the prize being claimed.
- 25 If any prize becomes unavailable for any reason, the Promoter may substitute a prize of equal or greater value.
- 26 The Promoter accepts no responsibility for any tax implications that may arise for any prize.

#### **Withdrawal from promotion**

- 27 You may withdraw from the promotion at any time before notification of the winners by notifying the Promoter by email to [corporateaffairs@rfdsqld.com.au](mailto:corporateaffairs@rfdsqld.com.au). If you withdraw from the promotion, the Promoter will remove your entry and will not use your details or entry for media or promotional purposes. If you withdraw from the promotion, you will no longer be eligible to win a prize.

#### **Miscellaneous**

- 28 Entries which, in the opinion of the Promoter, are incomplete, incorrect or incomprehensible, contain defamatory or offensive content or infringe intellectual property rights are not eligible to win and may be removed from the promotion and the relevant entrant will be disqualified.
- 29 The Promoter may, in its absolute discretion, disqualify you if, in the opinion of the Promoter, you breach these Terms and Conditions, engage in dishonest or unethical conduct in relation to the promotion, manipulate, tamper or interfere with the conduct of the promotion, do not comply with the entry process, or conspire with others to gain an unfair advantage. The Promoter may investigate the matter if it suspects you of having engaged in such breach or conduct.

- 30 The Promoter may request information from you relevant to entry or participation in the promotion, such as proof of residency or age. The Promoter may, in its absolute discretion, disqualify you if you provide insufficient information, false information or fail to provide information.
- 31 The Promoter is not responsible for any late, lost or misdirected entries.
- 32 The Promoter is not responsible for any delays, problems or technical malfunction of any telephone network or lines, computer systems, computer equipment or software, technical problems or traffic congestion on the Internet or at any website, or any combination thereof, including any injury or damage to your or any other person's computer related to or resulting from entering this promotion. If such problems arise, then the Promoter may modify, cancel, terminate or suspend the promotion.
- 33 To the extent permitted by law, the Promoter is not liable for any loss, damage or injury whatsoever (including, but not limited to, indirect or consequential loss) resulting from this promotion, including the taking of prizes and use of the Rescue Swag first aid kit.
- 34 If, for any reason, this promotion is not capable of running as planned, including war, terrorism, state of emergency or disaster, infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures, or any other causes beyond the control of the Promoter which corrupt or affect the administration, security, fairness, integrity, or proper conduct of this promotion, the Promoter reserves the right in its sole discretion to cancel, terminate, modify or suspend the promotion.
- 35 All costs associated with entering the promotion are your responsibility.
- 36 You understand and agree that the Promoter may collect personal information from you when you enter the promotion and use it for the purpose of running the promotion (which may include disclosure to third parties for the purpose of processing and conducting the promotion), for promotional purposes surrounding this promotion, as well as other purposes, as set out in the Promoter's Privacy Policy (located at <https://www.flyingdoctor.org.au/privacy-policy/>). For further information on how the Promoter deals with your personal information, please refer to the Promoter's Privacy Policy.