



Royal Flying Doctor Service

SOUTH EASTERN SECTION

YES! I WANT TO HELP SAVE LIVES

and provide life-saving aeromedical and healthcare services to anyone who lives, works or travels in remote, rural and regional Australia.

1. Please accept my gift of \$ _____

One-off gift

Regular gift*

I am increasing my regular gift

Donations of \$2 or more are tax deductible and will be placed in the RFDS Gift Fund ABN 86 000 032 422. *\$10 is the minimum monthly donation that we can accept. *First gift will be debited within 25 days of sign up and then every 4 weeks on a Thursday or as otherwise agreed.

2. How I'd like to make my gift:

Visa

Mastercard

Amex

Card number

Expiry date:

Name/s on card: _____

Signature/s: _____

OR Direct Debit (Regular gifts only)

BSB:

Account:

Name/s of account holder/s: _____

Name of the financial institution: _____

Signature/s: _____

Please pay the Royal Flying Doctor Service South Eastern Section from the account as identified on this direct debit request card/direct debit agreement, which is outlined overleaf. I understand that the instruction may remain with the Royal Flying Doctor Service, South Eastern Section and, if so, details will be posted electronically to my Bank/Building Society.

OR Cheque or money order (One-off donations only)

Please find enclosed my cheque/money order made payable to the Royal Flying Doctor Service, South Eastern Section

3. My Details: Supporter ID: _____

Title: _____ First name: _____ Surname: _____

Address: _____

Suburb/Town: _____ P/code: _____ State: _____

Phone: _____ Email: _____

Please send me information about leaving a gift in my will to the Royal Flying Doctor Service, South Eastern Section.

THANK YOU. TOGETHER WE ARE SAVING AUSTRALIAN LIVES

Call: Supporter Relations 1300 669 569
Email: supporter@rfdsse.org.au
ABN: 86 000 032 422

Post to: Royal Flying Doctor Service
GPO Box 3537 SYDNEY NSW 2001

Thank you for your generous gift to the Royal Flying Doctor Service, South Eastern Section.

You're changing the lives of everyday Australians
– when an emergency or life-threatening illness happens.
You're changing the lives of children in remote, rural and regional Australia
– ensuring their health for years to come.
You're changing the lives of hard working Australian farmers
– keeping them on the land.

Direct Debit Request Service Agreement

Credit Card/Direct Debit Agreement Authorisation

I/we authorise and request the Royal Flying Doctor Service South Eastern Section (ABN: 86 000 032 422) to arrange for funds to be debited from my/our account as identified on the direct debit request and as prescribed through the Bulk Electronic Clearing System (BECS). This authorisation is to remain in force in accordance with the terms described in the credit card/direct debit agreement below.

Thank you for agreeing to make a regular donation to the Royal Flying Doctor Service, South Eastern Section (RFDS SE) via credit card or direct debit. This document outlines our commitment to you in relation to regular credit card or direct debit payments, and also sets out your rights and responsibilities to us.

Initial terms of the agreement

This agreement will commence regularly debiting your nominated credit card or account for the agreed amount of your ongoing donation. This agreement will continue until you choose to end it by calling us or notifying us in writing.

Drawing arrangements

Your nominated regular donation will be debited as per this agreement between you and the RFDS SE, either:

- for a regular donation: Every four weeks on a Thursday, or as otherwise agreed, or for annual automatic renewal.
- If the date your credit card or account is to be debited falls on a non-banking business day, the donation will be debited on the next business day.

It is your responsibility to ensure sufficient funds are in the nominated account when payments are drawn. If the transaction is returned unpaid, we will re-attempt the same debit and then we may contact you seeking instructions.

Changes to the agreement

If you wish to make changes to the drawing arrangements - including deferring a drawing, altering the schedule, stopping an individual debit, or suspending or cancelling the direct debit request - please contact us at least three working days prior to the next scheduled drawing date. For security reasons, a written request may be required to authorise changes.

Enquires

Please direct all enquiries to the RFDS SE by phoning 1300 669 569 or emailing supporter@rfdse.org.au. All communication addressed to us should include your supporter ID number which is printed on the letters/receipts we send you. You will receive a receipt for the total of your regular donations at the end of each financial year.

Confidentiality

All personal and financial information supplied to us will remain confidential, with the exception of information provided to our financial institution to initiate the drawing to your nominated credit card or debit account.

Disputes

If you believe a drawing has been initiated incorrectly, please contact the RFDS SE on 1300 669 569. If we cannot substantiate the reason for the drawing, you will receive a refund for the disputed amount. Please retain this information or your records.

Thank you for your support!

If you do not wish to receive any further information from the Royal Flying Doctor Service South Eastern Section please contact us on 1300 669 569 or write to us at Royal Flying Doctor Service, South Eastern Section GPO Box 3537 SYDNEY NSW 2001. For a full copy of our privacy policy please visit flyingdoctor.org.au/privacy-policy. All contributions over \$2 are tax deductible and will be placed in the Royal Flying Doctor Service, South Eastern Section Gift Fund.

“ Your gift has changed the lives of people living in remote Australia. You are now part of a dedicated Royal Flying Doctor Service family and together we can implement the delivery of excellent primary and emergency healthcare. ”

Our Mission

To deliver improved health outcomes to remote, rural and regional communities.

Our Values

Care and Respect:

For patients, staff, communities and cultures

Innovation:

Encouraged and celebrated

Safety and Quality:

Continuous improvement through evidence based practice

Collaboration:

With teamwork, we can make an impact

Socially and Ethically responsible:

In all that we do

Reliability and dependable:

Giving our best and fulfilling our promises