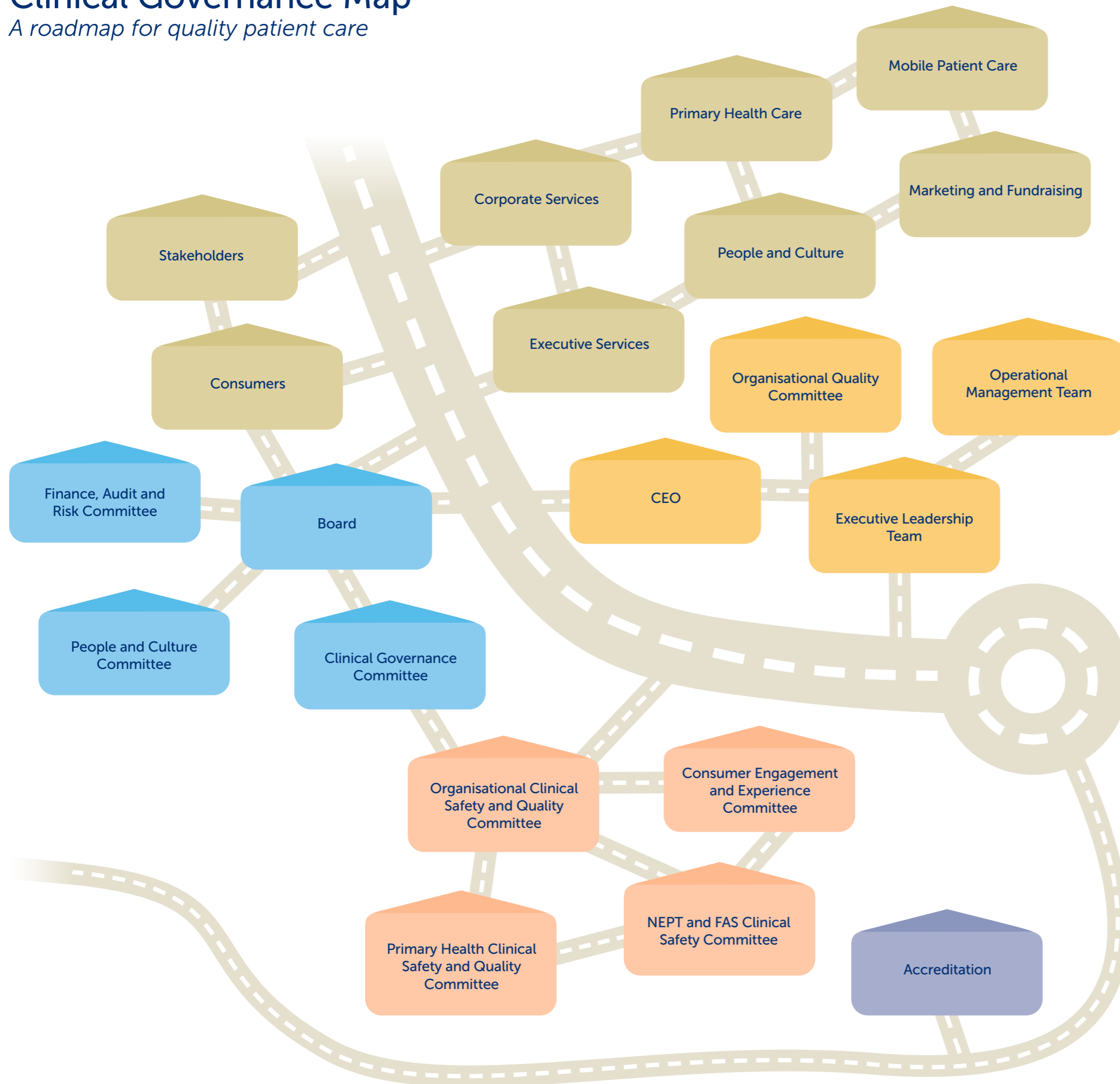


Clinical Governance Map

A roadmap for quality patient care



Royal Flying Doctor Service
VICTORIA



Board
Meets bi-monthly
To provide governance and strategic direction for the organisation.

Finance, Audit and Risk Committee
Reports to Board, meets quarterly
To provide governance for the financial (and overall) risks to the organisation.

Clinical Governance Committee
Reports to Board, meets quarterly
To provide clinical governance and oversight for clinical services.

People and Culture Committee
Reports to Board, meets quarterly
To provide governance for all matters relating to staff and volunteers.

Executive Leadership Team
Reports to CEO, meets weekly
To govern the operations of the organisation, manage risk and realise the strategic vision.

NEPT and FAS Clinical Safety Committee
Reports to Organisational Clinical Safety and Quality Committee, meets monthly
To have visibility of the clinical incidents, feedback and risks for MPC, as well as monitoring trends to inform training and quality improvements.

Operational Management Team
Meets monthly
Manages the operational aspects of the organisation and supports integration across departments.

Primary Health Clinical Safety and Quality Committee
Reports to Organisational Clinical Safety and Quality Committee, meets monthly
To have visibility of the clinical incidents, feedback and risks for Primary Health, as well as monitoring trends to inform training and quality improvements.

Organisational Clinical Safety and Quality Committee
Meets bimonthly
Delivers and supports front line services; reports incidents, risks and feedback; participates in quality improvement activities; and represents the organisation to consumers, partners and stakeholders.

Organisational Quality Committee
Meets bimonthly
Provides oversight of the organisation's quality management systems and ensures that progress towards improving safety and quality is achieved.

Consumer Engagement and Experience Committee
Meets bimonthly
Provides strategic direction on how the organisation approaches partnering with consumers and health literacy and facilitates projects to embed both across the organisation.

Accreditation
The organisation maintains accreditation against the National Safety and Quality in Health Service Standards, ISO 9001 Quality Management System Certification, 2015, and ISO 45001 Occupational Health and Safety Management System, 2018.